

Technology Roadmap	2012				2013				2014				2015				What capability wil this technology enable
	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4				
Desktop																	
Desktop Operating	Windows XP				Review Windows upgrade plans				Windows 7				Windows 8				Windows 8 Offers improved facilities when using touch screen PCs and Laptops. There is no business case for a total upgrade at this time. Initial implementations on tablet devices only prior to review. XP will be retained where legacy apps cannot be migrated to W7.
Microsoft Enterprise Agreement (EA)	Enterprise Agreement				Review Options for software licencing when EA expires												Enterprise Agreement expires June 2014 - Options appraisal and licencing review required.
Desktop "Office" suite	Microsoft Office 2003				Microsoft Office 2010				Review Office Version				Microsoft Office 2013				Office 2013 offers improved collaboration and SharePoint integration facilities. Office 365 - Cloud Based - offers improved flexible working access to systems and files.
Unified Communications	OCS				Review Telephony plans				LYNC 2013				Mitel Telephony / desk phones / switchboard				Lync 2013 - Offers improved telephony integration. Officers can work from anywhere with internet access and utilise telephony services via the PC with USB headsets.
SharePoint (SP)	SharePoint (SP)				SP 2010				Review upgrade plans				SP 2013				SharePoint 2013 provides improved collaboration. Upgrade will require major project and investment.
Network	EDRMS / Web Site / Intranet / Business Intelligence/ BizTalk/ Multi-View																
WIFI	WIFI													Review of Corporate WiFi facilities to align with Mobile working and future BYOD initiatives, public and function access.			
Wide Area Network	Current WAN (Hub and Spoke Architecture)				New WAN based upon MPLS Architecture												New WAN architecture improves resilience and enable greater inter-site communications and remote working. Alignment of Accommodation and Flexible working plans with network infrastructure design and facilities.
Corporate Applications	Finance				Payroll				HR				Property Management				
ERP Solution for Finance / Payroll / HR / Property Management	Oracle R11i / CBIS				Payroll / iTrent / Midland SW				HR / iTrent / Midland SW				Manhattan / Property Management				Oracle R12 - Work is underway to evaluate R12 facilities as an Enterprise Resource Planning (ERP) solution which could bring together Financial, Payroll, HR and Property information. Application rationalisation and consolidation in hand with master data management improves system and information integration, aids business intelligence. Business requirements and system capability review progresses with Oracle prior to procurement exercise for system integration support.
CRM	Microsoft Dynamics													Microsoft Dynamics providing CRM facilities and joint development programme with Newham and Havering provides delivers additional facilities and shared costs.			
Enabling Mobile Technology	Joint Development Programme / BI / BizTalk																
Mobile Devices	External Digital by Default initiative																
Remote Access Solutions	Smart Phones / tablets etc													Blackberry and iPad currently in use as corporate smart phone and tablet solutions. Limited BYOD trial underway. Good Technology provides email and management of Apple iPhones and iPad devices.			
Virtual Private Network (VPN)	Nortel VPN				Bring Your Own Device (BYOD)				Mobile Device Management Solution (MDM)				Security Review - BYOD Review of MDM solution				
Remote Desktop Services	Citrix				RDS 2008				RDS 2013				Review of Remote Access Solutions 2014 - to consider if Microsoft RDS can replace Citrix				
Remote Access to Email	OWA 2010				Review options: IMGB to review security. Is 2FA necessary?				OA 2010				IMGB to review whether 2FA is required when staff access non-sensitive email via Outlook Web Access. Outlook Anywhere simplifies access to emails via internet connected corporate laptops				
SECURITY	RSA Fobs				2FA Review				London IDP				Security Framework / Architecture				Secure RSA fobs provide a secure two factor authentication solution (username and password / pin and random number) - Move to London Wide solution reduces cost.
Data Centre	Windows / Sun Servers				VMWARE				HP Storage				HP Enterprise Virtual Array				
Departmental Applications	On-site data centre and storage													Off-site hosted data centre and storage improves resilience and simplifies file access from any internet connected location. Provided as part of the IS Review and supports a move to utility pricing and "just in time" capacity.			
Council Tax and Business Rates	Move to Off-site hosted data centre and storage																
Social Services	Swift				CTAX / BRATES - Liberata				Liberata contract renewal								
Planning / Building Control	CoreLogic																
Hosted Applications	CAPS Uniform																
	ESRI ArcGIS																
	Parking Charge Notices (PCN) Civica																
	WorldPay																
	Paybase - BACS transfers																